



Hamelin Trust

Supporting Individuals with Disabilities

Hamelin Trust has a duty to safeguard and promote the wellbeing of its service users and is committed to doing so. Hamelin Trust expects all staff and volunteers to share this commitment. All appointments are subject to satisfactory enhanced DBS and other safeguarding clearance

PERSON SPECIFICATION SUPPORT WORKER

CRITERIA	ESSENTIAL REQUIRMENTS	DESIRABLE REQUIRMENTS	
EXPERIENCE	<ul style="list-style-type: none"> Working in a care environment or in a community based caring role, or have empathetic equivalent life experiences Experience of working in cooperation (with family, carers and other professionals etc) 	<ul style="list-style-type: none"> Experience of Learning disabilities, challenging behaviour and multiple disabilities Experience of supporting people with additional healthcare needs Keyworker experience Experience of supporting the carers of disabled people. 	<ul style="list-style-type: none"> AF AF/I AF/I AF/I AF/I
SKILLS & APTITUDE	<ul style="list-style-type: none"> A commitment to provide a quality service to enrich the lives of Service Users and promote the service To actively respect rights, choice, privacy and dignity of Service Users Good written and verbal communication skills. Flexibility Ability to work as part of a team and on own. Ability to maintain unbiased and accurate records in agreed formats Respect and maintain confidentiality 	<ul style="list-style-type: none"> Driving a minibus Ability to work as a team member and prioritise work tasks To be creative in activities 	<ul style="list-style-type: none"> AF/I AF/I AF/I/Sen I AF/I AF/I I AF/I I I
KNOWLEDGE	<ul style="list-style-type: none"> Understanding of the physical, social and emotional needs of people Basic understanding of Health and Safety 	<ul style="list-style-type: none"> Knowledge of care plans and key worker systems Understanding of the concepts of Safeguarding vulnerable people 	<ul style="list-style-type: none"> AF/I/Sen AF/I AF/I I/Sen
QUALIFICATIONS	<ul style="list-style-type: none"> NVQ in Health and Social Care (or a willingness to obtain) Willingness to undertake specialist training relevant to the role 	<ul style="list-style-type: none"> Relevant diplomas/qualification/training 	<ul style="list-style-type: none"> AF/I I AF/II
PERSONAL QUALITIES	<ul style="list-style-type: none"> Ability to accept and adapt to change in a positive way Patience, understanding and empathetic to Service Users Able to work under pressure and respond to crisis situations Embraces concepts of equal opportunities and diversity Commitment to the safeguarding and welfare of all service users 	<ul style="list-style-type: none"> To use initiative within confines of working parameters Be able to empower people 	<ul style="list-style-type: none"> I I I I AF/I I I