

**Covid-19 (Coronavirus) absence from Hamelin Trust’s Services – a quick guide for service users and their families/carers.**

What to do if.....	Action Needed	Return to service
<p>The person that I care for has symptoms of Coronavirus:</p> <ul style="list-style-type: none"> <li>• High temperature</li> <li>• A new, continuous cough</li> <li>• A loss or change to your sense of taste or smell.</li> </ul>	<ul style="list-style-type: none"> <li>• Service user must not attend their Hamelin Trust service</li> <li>• Service user should get a test for Coronavirus</li> <li>• The household where the service user lives should self-isolate while waiting for the test result.</li> <li>• Inform Hamelin Trust immediately about test results.</li> </ul>	<p>When service user’s test comes back negative and they are well enough to return.</p> <p>Please note Hamelin Trust will require a copy of the text or e-mail that you receive indicating the service user has tested negative before they can continue to receive support within the service.</p>
<p>The person that I care for tests positive for Coronavirus.</p>	<ul style="list-style-type: none"> <li>• The service user must stay at home and self-isolate for 10 days from when the symptoms started (or from day of test if no symptoms)</li> <li>• Inform Hamelin Trust immediately about the positive test result.</li> <li>• The whole household where the service user lives should self-isolate for 14 days from when the symptoms started or from the day the test was taken if there are no symptoms. This remains the case even if someone in the household tests negative during the 14 days.</li> </ul>	<p>When the period of self-isolation finishes provided the service user feels better and has been without a high temperature for at least 48 hours.</p> <p>Please note that a service user can return to a service after 10 days even if they continue to have a cough or loss or change to their sense of taste and smell as these symptoms can last for several weeks once the infection has gone.</p>
<p>Somebody in the service user’s household has Coronavirus symptoms</p>	<ul style="list-style-type: none"> <li>• The service user must not attend their Hamelin Trust service</li> <li>• The household member who has symptoms should get a test.</li> </ul>	<p>When the household member tests negative for having Coronavirus and the service user is symptom free.</p>

	<ul style="list-style-type: none"> <li>• The whole household should self-isolate whilst the test results are awaited.</li> <li>• Hamelin Trust should be informed of the test results immediately.</li> </ul>	
Somebody in the service user's household tests positive for Coronavirus.	<ul style="list-style-type: none"> <li>• The service user must not attend their Hamelin Trust service.</li> <li>• The whole household should self-isolate for 14 days from when the Symptoms started or from the day of the test if there were no symptoms present</li> </ul>	Once the service user has completed 14 days of self-isolation, even if they test negative during the 14 days
NHS Test and Trace has identified the person I care for as a 'close contact' of somebody with symptoms or confirmed Coronavirus.	<ul style="list-style-type: none"> <li>• The service user must not attend their Hamelin Trust service</li> <li>• The service user must self-isolate for 14 days (as advised by NHS Test and Trace) even if they test negative during these 14 days.</li> <li>• The rest of the household does not need to self-isolate unless they are also a 'close contact'</li> </ul>	When the service user has completed 14 days of self-isolation, even if they test negative during those 14 days.
The person I care for has travelled abroad and is required to self-isolate as part of a period of quarantine.	<ul style="list-style-type: none"> <li>• The service user must not attend their Hamelin Trust service</li> <li>• The whole household should self-isolate for 14 days even if they test negative during those 14 days.</li> </ul>	When the quarantine period of 14 days has been completed, even if the service user tests negative during those 14 days.
I have received advice from a medical/official source that the person I care for must resume shielding.	<ul style="list-style-type: none"> <li>• The service user must not attend their Hamelin Trust service</li> <li>• Contact Hamelin Trust to inform them that the service user is shielding and as a</li> </ul>	When relevant agencies inform you that restrictions have been lifted and the service user can return to receiving a service from Hamelin Trust.

	<p>consequence cannot attend their service.</p> <ul style="list-style-type: none"><li>• The service user should shield until such time that restrictions are lifted and shielding is paused again.</li></ul>	
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The latest UK Government advice about testing for Coronavirus is that only people who have symptoms should get a test. People who have no symptoms are not advised to get a tests even if they are a 'close contact' of someone who has tested positive.

For the most up to date advice on getting tested for Coronavirus, self-isolating, shielding and travelling abroad please see the latest guidance which is available on the Gov.uk and NHS Websites.